



VIDEOFIED CENTRAL

"When every call counts...
...count on Paragon"

PARAGON MONITORING CENTER

A VYANET OPERATING GROUP, INC. COMPANY

2443 Brighton Way SE Albany, Oregon 97322
410 SW Columbia St. Suite 120 Bend, Oregon 97702
866-WE MONITOR 866-936-6648 FAX 877-849-9068

Est. 1984

CENTRAL STATION MONITORING CENTER INFORMATION

SYS. TYPE: Burg ___ Fire ___ Med ___ Res. ___ Comm. ___ Video ___ Open/Close ___ Other _____ TEST FREQ: Weekly ___ Daily ___ Other _____

CUSTOMER INFORMATION

Name _____
Address _____ Tel. # _____
Nearest Cross Street _____ 2nd Tel. # _____ FAX _____
City _____ State _____ Zip _____ Time Zone _____ Alarm Permit # _____

Dealer Group _____

Alarm Acct.# _____ - _____

Please provide below the correct responding emergency services for the area this alarm is located in, i.e. the City Police, County Sheriff, etc., and the correct 10-digit telephone number (not 911) that would be required to reach the agency entered.

Police _____ Fire _____ Medical _____

Please list below the order in which you would like our Central Station staff to attempt to reach someone in the event of an alarm, i.e. your home or work phone first?; a cell phone or pager number?; then a neighbor, family member, friend, etc. Please note: These "responsibles" or "RP's" will need to be familiar with the operation of your alarm system (know how to turn it on and off), have a key to your premises and be assigned a passcard number for identifying themselves with our Central Station operators.

1. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____
2. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____
3. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____
4. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____

PLEASE CHECK HERE IF MORE NAMES CONTINUED ON BACK OF FORM.

(PMC INFO SHEET)

Special Instructions _____

I (the subscriber) have been instructed on the operation of the alarm system and understand the procedure that will occur when the CENTRAL STATION MONITORING CENTER receives an alarm signal. I also request an optional "grace" period of _____ days for getting familiar with my burglar alarm part of my system, during which no police dispatches will be made. Fire Alarm signals will be responded to at all times.

Customer Signature _____ Date to start Police dispatch on alarm _____

Actual Code	Type	Definition	Zone	Actual Code	Type	Definition	Zone
_____	_____	_____	1	_____	_____	_____	10
_____	_____	_____	2	_____	_____	_____	11
_____	_____	_____	3	_____	_____	_____	12
_____	_____	_____	4	_____	_____	_____	13
_____	_____	_____	5	_____	_____	_____	14
_____	_____	_____	6	_____	_____	_____	15
_____	_____	_____	7	_____	_____	_____	16
_____	_____	_____	8	_____	_____	_____	17
_____	_____	_____	9	_____	_____	_____	_____
Alarm Control Phone Number _____				Panel location _____			
Comm. Format _____ Date data entered _____				Transformer Location _____			
				Siren Location _____			

ADDITIONAL "RP" NAMES AND NUMBERS

5. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____

6. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____

7. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____

8. _____ Passcard# _____ Phone (____) - ____ - _____ 2nd Phone (____) - ____ - _____

*** ADDITIONAL COMMENTS / SPECIAL ZONE NEEDS OR DESCRIPTION NOTES**

ADDITIONAL ZONES

Actual Code	Type	Definition	Zone	Actual Code	Type	Definition	Zone
_____	_____	_____	<u>18</u>	_____	_____	_____	<u>34</u>
_____	_____	_____	<u>19</u>	_____	_____	_____	<u>35</u>
_____	_____	_____	<u>20</u>	_____	_____	_____	<u>36</u>
_____	_____	_____	<u>21</u>	_____	_____	_____	<u>37</u>
_____	_____	_____	<u>22</u>	_____	_____	_____	<u>38</u>
_____	_____	_____	<u>23</u>	_____	_____	_____	<u>39</u>
_____	_____	_____	<u>24</u>	_____	_____	_____	<u>40</u>
_____	_____	_____	<u>25</u>	_____	_____	_____	<u>41</u>
_____	_____	_____	<u>26</u>	_____	_____	_____	<u>42</u>
_____	_____	_____	<u>27</u>	_____	_____	_____	<u>43</u>
_____	_____	_____	<u>28</u>	_____	_____	_____	<u>44</u>
_____	_____	_____	<u>29</u>	_____	_____	_____	<u>45</u>
_____	_____	_____	<u>30</u>	_____	_____	_____	<u>46</u>
_____	_____	_____	<u>31</u>	_____	_____	_____	<u>47</u>
_____	_____	_____	<u>32</u>	_____	_____	_____	<u>48</u>
_____	_____	_____	<u>33</u>	_____	_____	_____	<u>49</u>

Information Sheet Reference Help

SYS TYPE: Check all that apply if system is: **BUR**glary, **FIRE**, **MED**ical, **RES**idential, **COM**mercial, **OPEN**ing/**CLOS**ing monitoring, TEST signal – **WEEKLY**, **DAILY**, **FREQU**ency.

Vitals: Don't forget the nearest cross street, County and zip code. A second premise telephone number, if available, is helpful.

Police/Fire/Medical: Make sure you have the correct emergency response agency for the area that alarm is located in – **PLEASE DOUBLE CHECK THIS!**

Contact List: Avoid words for Passcards as they can be misunderstood/mis spelled. Use numbers (user's arm/disarm code) whenever possible.

Most common Contact ID Codes and default Definitions: NOTE** For "Type" – Please enter one of the following to define the type of signal which will determine the appropriate response: **A** = Burg Alarm, **F** = Fire Alarm, **P** = Panic, **S** = Supervisory, **T** = Trouble, If other, please specify

- | | | | |
|-------------------------|--------------------------------|-------------------------------|--------------------------------|
| E110??? - Fire Alarm | E131??? - Perimeter Alarm | E300??? - Trouble codes | E570??? - Zone Bypass |
| E120??? - Panic Alarm | E132??? - Interior Alarm | E401??? - O / C by user | E602??? - Periodic test report |
| E122??? - Silent Panic | E134??? - Entry / Exit Alarm | E406??? - Cancel code | E = Event or Opening |
| E123??? - Audible Panic | E135??? - Day / Night Alarm | E407??? - Remote arm / disarm | R = Restore or Closing |
| E130??? - Burglar Alarm | E150??? - 24 Hour Non-Burglary | E408??? - Quick Arm | ??? = Zone number or user |